

## Airport Meet and Greet

### Benefit Details:

- Mashreq io Cardholder (“Cardholder”) will receive unlimited complimentary airport meet and greet service across 16 travel destinations.
- 25% discount on standard rates across all other global airports.
- One car for airport transfer (for Dubai arrival only).
- Simply call the “VIP Concierge” to book at UAE toll free number 8006277371 or international number +971-(0)4-4376846.

### Terms and Conditions:

1. Cardholder is eligible for unlimited complimentary airport meet and greet service across 16 travel destinations.
2. This service is available for Cardholder and up to 4 family members/ guests.
3. Cardholder will have to call the VIP Concierge to book this service. Toll free number is 8006277371 and International number is +97144376846.
4. Bookings should be made at least 48 hours in advance of the service.
5. Bookings less than 48 hours in advance may incur additional charges.
6. The list of destinations where the Cardholder receives complimentary service is as follows: Cairo, Dublin, Frankfurt, Geneva, Istanbul, Kuala Lumpur, London (Gatwick & Heathrow airports), Los Angeles, Madrid, Mumbai, Munich, New York City, Nice, Paris, Rome. This list is subject to change without prior notice.
7. Fast track maybe included in some of these international locations if the airport authority allows it.
8. **Dubai** Marhaba Airport meet and greet include personal escort, buggy transfers, fast-track through immigration, full porter service and complimentary chauffeur service (for arrival).
9. **Abu Dhabi** meet and greet includes personal escort from arrival gate, fast-track, porter from arrival to meeting point. For departure, the service includes personal escort, fast track, fast check-in, priority boarding, porter assistance till check-in counter.

10. Service is available to family members only when travelling with the cardholder. Additional accompanying guests will be charged at actuals.
11. Buggy service must be explicitly booked 48 hours in advance and is based on availability.
12. Standalone airport transfer is unavailable and cannot be requested using this service.
13. Marhaba and Abu Dhabi Airport meet and greet terms and conditions apply.