

Cashback Program for Mashreq NEO credit cards

Get cashback on all your purchasing transactions with Mashreq Neo credit cards!

The Cash Back program from Mashreq Egypt provides you with cashback that is added to the balance of **Mashreq Neo credit cards** through Mashreq Egypt app

Terms and Conditions:

1. You can track your cashback through the Mashreq application once the purchasing transaction is settled
2. You can add the available cashback amount at any time to your credit card through the Mashreq application
3. **Mashreq Neo Plus credit cards** grant **2%** cashback on your purchasing transactions, and 1.5% for the **Mashreq Neo credit card**.
4. Cashback is calculated at **1%** when using the Mashreq NEO Plus card and **0.5%** when using Mashreq NEO in the following transactions:
 - Charity
 - Education
 - All governance payments, utilities, and public transportation
 - Rental housing
 - Telecom
 - Medical
 - Fuel
5. The validity of the cashback expires after 18 months from the date of its granting or in the event of cancellation of the credit card, and its validity period cannot be extended, transferred to another card, or compensated for in any case.
6. Mashreq Neo Plus / Mashreq Neo credit card holders can redeem the cashback at any time, with minimum amount EGP 50 without maximum amount for redemption to credit card balance.
7. The bank has the right to change, amend or cancel any of the cashback programs at any time, announcing this on its official website.
8. In the event of termination of the cashback program, everything that follows it and all the cash back granted will cease immediately and will have no value in the future, and the bank will not be responsible for compensating the customer in any way.
9. Mashreq Bank Egypt grants the Cash Back program is earned for all purchasing transactions made by the customer with the **Mashreq Neo Plus card and Mashreq Neo credit card**, whether in local or foreign currency, according to what the bank approves from time to time to promote its products.
10. If the purchase transaction cancelled, the cashback granted for this transaction will be cancelled

11. The bank reserves the right to suspend or cancel the “Cash Back” program for credit card customers who are irregular in their payments and without prior notice.
12. The bank has the right to cancel all or some of the cashback amounts granted to the customer in the event that misuse of Mashreq cards proven in any manner of use not authorized by the bank or legislative authorities.

Terms and Conditions apply.