

Mashreq offer at Topaz Detailing

Offer Details:

- Get 10% off with minimum spend of AED 500 on All services in Topaz Detailing (" Offer") using your Mashreq Credit or Debit Card ("Mashreq Card") at Topaz Detailing store ("Topaz Detailing") across the UAE between **1st November '2024 to 30th December '2025** (09:00Hrs. to 18:00 Hrs. time)("Offer period").
- Offer is valid only for Mashreq Credit and Debit Card holder ("Eligible Cardholder") issued in the UAE by Mashreqbank PSC and Mashreq Al Islami (The Islamic Window of Mashreqbank PSC), a bank licensed and regulated by the UAE Central Bank ("Mashreq/the Bank").
- Mashreq will send the Offer details to the Eligible cardholder via In-app notification on Mashreq Mobile App and /or EMAIL address registered with Mashreq.
- To redeem the offer, the Eligible Cardholder must follow the below steps during the Offer period.
 - Go to the Topaz Detailing store.
 - Eligible Cardholder is required to inform Topaz Detailing staff of their intention to redeem the 10% off Mashreq offer.
 - Eligible Cardholder will choose a service and show Mashreq physical card to Topaz Detailing Team Members.
- Eligible Cardholder will pay for selected services only using a valid Mashreq Credit or Debit Card. The Eligible Cardholder must be present with a valid Mashreq Card in the Topaz Detailing store.
- The Offer is valid for unlimited transaction and will not be valid post the Offer period.
- The Offer is applicable on all the services available in Topaz Detailing.
- This Offer is valid only at Topaz Detailing store within UAE.
- The Offer will be made available automatically once customer shows a physical Mashreq Card at Topaz Detailing store during the Offer Period.
- The Offer will apply to unlimited transactions per Card Member at Topaz Detailing checkout during the Offer Period.
- The Offer is applicable only on payments made using a Mashreq Card and not applicable on Apple Pay, or any other Pay/Wallet transactions.
- The Offer cannot be combined with any other vouchers or coupon code.
- The terms and conditions of the Offer are located at www.mashreq.com/topaz.
- Taxes may apply to the full value of the discounted order made under the Offer.
- Topaz Detailing terms and conditions apply

General Terms and Conditions:

- By joining the Offer, Mashreq Cardholder authorizes Mashreq to provide Eligible Cardholder information that are necessary to fulfill the registration process of the Offer to its third-party service providers. Further, the Eligible Cardholder confirms that he/she has read, understood, and agreed to be bound by the mechanics of the Offer.
- Mashreq reserves the right to disqualify the Eligible Cardholder from this and future instant treats Offers.
- The Offer is not valid on Mashreq Corporate Credit Card.
- An Eligible Cardholder that transacts during the Offer period shall deemed to have accepted his/her participation in the Offer as per these terms and conditions of the Offer.
- If the Eligible Cardholder violates any of these terms, the Offer will be invalid.
- Mashreq reserves the right to notify the Eligible Cardholder by phone or any other means of communication which Mashreq, in its absolute discretion, deems fit.
- By utilizing or attempting to utilize any of the goods and services under this Offer, the Eligible Cardholder understands, acknowledges, and agrees that:
 - a. Any claim, complaint or dispute of any nature arising out of or in relation to the procurement, or attempted procurement by the cardholder of any goods and/or services under the Offer (each a claim) shall be settled by the cardholder on its own.

b. Without prejudice to the foregoing, and to the fullest extent permitted by law, Mashreq shall not be liable to any person for any loss, damage, expenses, or claim (whether direct or indirect) in relation to any personal injury, death, false representation, damage or omission arising from or in connection with the usage or attempted usage of the Offer or goods and/or services provided under the Offer representation, damage or omission arising.

- It is the Eligible Cardholder's responsibility to ensure that details such as mobile number and email ID provided to Mashreq are correct. Eligible Cardholder's name should be correctly updated in Mashreq's records.
- Mashreq reserves the right in its absolute discretion to amend, supplement, suspend or terminate this Offer or its associated terms and conditions without any prior notice. For the avoidance of doubt, the amendment, suspension, or termination of this Offer by Mashreq shall not entitle the Eligible Cardholder to any claim, compensation of loss or damages from Mashreq.
- The Bank has the sole right to exclude and/or disqualify any Eligible Cardholder from participating in the Offer at any given time for any reasons whatsoever without giving any prior notification to such Eligible Cardholder. Any excluded/disqualified Eligible Cardholder from the Offer shall not, under any circumstances, be compensated by the Bank in any event whatsoever.
- Mashreq, at its absolute discretion shall have the right to terminate the Eligible Cardholder's Mashreq Card account in order to protect Mashreq's interests in any manner whatsoever.
- In no event shall Mashreq, any of its affiliates, or any of its officers, directors, employees, or agents be liable or responsible for any loss, damage or expense arising out of or otherwise related to this Offer.
- Mashreq shall not be in breach of its obligations or otherwise be liable to conduct the Offer as a result of any Force Majeure Event. A Force Majeure Event in these terms and conditions, shall mean circumstances beyond the reasonable control of Mashreq and unforeseeable situations including, amongst other things, acts of God, industrial disputes, acts, and regulations of any governmental or authority in any jurisdiction, epidemics, pandemics, diseases, or public health emergencies, etc. In such circumstances, Mashreq's obligations to the Eligible Cardholder shall automatically stand discharged without the need to provide notice.
- Mashreq does not offer or provide any warranties, nor accept any responsibility or liability of any kind in respect of the Offer and hereby disclaims any and all express or implied warranties with respect of the same.
- Mashreq shall not be responsible if the quality of goods or services provided by any merchant are not up to the satisfaction of Eligible Cardholders.
- These terms and conditions are to be read in conjunction with Mashreq's Card general terms and conditions governing the card and the Eligible Cardholder agrees to be unconditionally bound by the same. In the event of any conflict or inconsistency between these terms and conditions of the Offer and the general credit and debit card terms and conditions, these terms and conditions will prevail only to the extent of the Offer.
- The Offer along with its terms and conditions are governed by and construed in accordance with the laws of Dubai, United Arab Emirates. without prejudice to resolutions, notices, framework or any guidance/advises from Central Bank of UAE including those related to Mashreq Al Islami.
- Any complaints/inquiries by Eligible Cardholders in relation to the Offer will only be entertained until 30th January 2026.
- Mashreq's decision on all matters and/or disputes relating to this Offer shall be final and binding on all Cardholders.
- Employees and staff of the Mashreq or any of its subsidiaries are eligible under this Offer.