

Mashreq x ZED mobility

1st April 2024 to 31st March 2025

Offer Details:

- Get 25% discount on all rides on the ZED mobile application when the Promotion Code 'mashreq' is applied at the checkout. Starting 15th April'24, 25% discount will be applied automatically at the ZED checkout upon payment with a Mashreq Credit and Debit card.
- Offer is valid between 1st April 2024 to 31st March 2025 (00:01Hrs. to 23:59Hrs) ("Promotion Period")
- Offer is valid for Mashreq Credit and Debit card ("Eligible Cardholder") issued in UAE by Mashreqbank PSC and Mashreq Al Islami (The Islamic Window of Mashreqbank PSC), a bank licensed and regulated by the UAE Central Bank (Mashreq).
- The Offer will apply to unlimited transactions/booking per customer at the checkout during the Promotion Period.
- The Offer is applicable on all cars type: Premium Vehicles (Lexus, Mercedes Viano, Toyota Grandia, different types of Mercedes and BMW), subject to availability.
- The service is available 24/7 hours.
- The Offer is applicable only on mobile application.
- The Offer is **valid only in Dubai**.
- The Eligible Cardholders will receive the discount instantly when the Promo Code "mashreq" is applied at ZED page and the payment is made using their Mashreq Credit card and Debit card.
- The Terms and Conditions of the Offer are located at www.mashreq.com/zed
- The Offer is applicable only on the payment made using a Mashreq Credit and Debit card. The Offer is not applicable on Apple Pay, or any other Wallet transactions.
- The Offer cannot be combined with any existing Offer/promotion /discount or voucher during the campaign period.

Terms and Conditions:

1. Merchant and Mashreq reserve the right to modify or cancel the Offer and/or the terms and conditions applicable to the Offer, at any time and without notice to the Eligible Cardholders.
2. The Offer is non-transferable, may not be resold and may not be redeemed for cash or gift cards.
3. Usage of the Mashreq Card on the Merchant is defined as but not limited to transaction(s) wherein the Eligible Cardholder has authorized the merchant to store the Eligible Cardholder's card/credential/payment details and the cardholder authorizes that merchant to bill the Eligible cardholder's stored card/ credential/payment details upon repeat usage/transaction.
4. Only transactions(s) made on Merchants' webpage or mobile application will be considered for this Offer.
5. An Eligible Cardholder that transacts during the Promotion Period shall deemed to have accepted his/her participation in the Offer as per these Terms & Conditions of the Offer.
6. If the Eligible Cardholder violates any of these terms, the Offer will be invalid.
7. Mashreq reserves the right to notify the Eligible Cardholders by phone or any other means of communication which Mashreq, in its absolute discretion, deems fit.
8. It is the Eligible Cardholder's responsibility to ensure that details such as mobile number and email ID provided to Mashreq are correct. Eligible Cardholder's name should be correctly updated in Mashreq's records.
9. Mashreq reserves the right in its absolute discretion to amend, supplement, suspend or terminate this Offer or its associated Terms and Conditions without any prior notice. For the avoidance of doubt, the amendment, suspension or termination of this Offer by Mashreq shall not entitle the Eligible Cardholder or winner to any claim, compensation of loss or damages from Mashreq.
10. The Bank has the sole right to exclude and/or disqualify any Eligible Cardholder from participating in the Offer at any given time for any reasons whatsoever without giving any prior notification to such Cardholder. Any

excluded/disqualified Eligible Cardholder from the Offer shall not, under any circumstances, be compensated by the Bank in any event whatsoever.

11. Mashreq, at its absolute discretion shall have the right to terminate the Eligible Cardholder's Mashreq card account in order to protect Mashreq's interests in any manner whatsoever.
12. In no event shall Mashreq, any of its affiliates, or any of its officers, directors, employees or agents be liable or responsible for any loss, damage or expense arising out of or otherwise related to this Offer.
13. Mashreq shall not be in breach of its obligations or otherwise be liable to conduct the Offer as a result of any Force Majeure Event. A Force Majeure Event in these terms and conditions, shall mean circumstances beyond the reasonable control of Mashreq and unforeseeable situations including, amongst other things, acts of God, industrial disputes, acts and regulations of any governmental or authority in any jurisdiction, epidemics, pandemics, diseases or public health emergencies, etc. In such circumstances, Mashreq's obligations to the cardholder shall automatically stand discharged without the need to provide notice.
14. Mashreq does not Offer or provide any warranties, nor accept any responsibility or liability of any kind in respect of the Offer and hereby disclaims any and all express or implied warranties with respect of the same.
15. Mashreq shall not be responsible if the quality of goods or services provided by any merchant are not up to the satisfaction of Eligible Cardholders.
16. These Terms and Conditions are to be read in conjunction with Mashreq's Credit and Debit card general terms and conditions governing the card and the Cardholder agrees to be unconditionally bound by the same. In the event of any conflict or inconsistency between these Terms and Conditions of the Offer and the general Credit and Debit card terms and conditions, these Terms and Conditions will prevail only to the extent of the Offer.
17. The Offer along with its Terms and Conditions are governed by and construed in accordance with the laws of Dubai, United Arab Emirates.
18. Any complaints/inquiries by Cardholders in relation to the Offer will only be entertained until 31st March 2025
19. Mashreq's decision on all matters and/or disputes relating to this Offer shall be final and binding on all Cardholders.
20. Employees and staff of the Mashreq or any of its subsidiaries are eligible under this Campaign.
21. Mashreqbank PSC and Mashreq Al Islami (The Islamic Window of Mashreqbank PSC, a bank licensed and regulated by the UAE Central Bank